



*Thank you for purchasing a  
TeleSwivel™ brand hitching system - the fastest,  
easiest, and safest way to connect a trailer to a tow  
vehicle!*

*Your TeleSwivel™ is designed and built to the high-  
est standards to provide years of trouble-free tow-  
ing, and is backed by a five year limited warranty.*



*Owner's Manual for  
TeleSwivel™ & TeleSwivel™ BX*

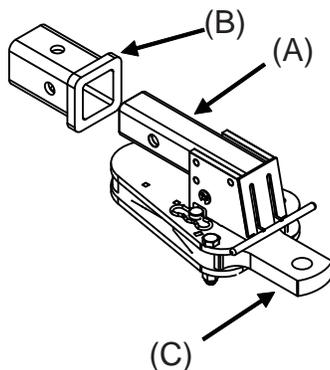


## *Safety Guidelines*

1. **WARNING:** Do not exceed the towing capacity of your tow vehicle. Check the owner's manual for your vehicle for the manufacturer's recommendations.
2. **WARNING:** Never use the TeleSwivel™ hitching system without both stop pins securely inserted and clipped in place. Failure to do so could result in serious injury or death if the trailer becomes disconnected from the hitch system.
3. **WARNING:** Do not exceed the tongue weight limits for your trailer or hitch. Always load your trailer properly.
4. **WARNING:** Do not tow with the TeleSwivel™ in the extended position to avoid damage to the TeleSwivel™ probe.
5. **WARNING:** Mounts for the BX model that extend the hitch ball more than six inches from the BX receiver opening will reduce the 800 lb max vertical tongue weight capacity and could cause severe damage to the BX probe.
6. Use wheel chocks to keep your trailer in place when connecting tow vehicle.
7. Connect safety chains whenever you tow.
8. Always make the electrical connection for trailer lights (and brakes, if your trailer is so equipped).



## *Installation*

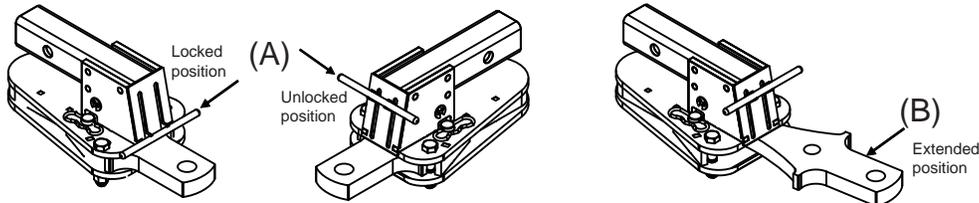


1. Insert adapter arm (ref A) into your 2" receiver (ref B).
2. Insert a hitch pin through receiver hole to secure your adapter (a locking hitch pin is recommended).
3. Attach any standard ball mount to probe (ref C); Put any standard ball mount into the receiver box of the TeleSwivel™ BX model. NOTE: Max vertical tongue weight capacity will be reduced by using mounts that extend the hitch ball by more than 6" from BX receiver opening.



## Operation

1. Back up tow vehicle to get close to the trailer.
2. Lift up handle (ref A) to unlock.



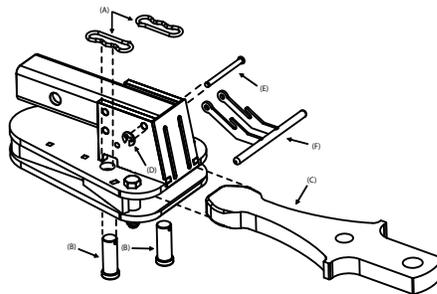
3. Extend and swivel the probe (ref B) to position under the trailer coupler.
4. Connect and lock the trailer coupler, safety chains and electrical cords.
5. Lock the TeleSwivel™ into place by either backing into the chocked trailer or pulling slowly forward to align the tow vehicle and trailer, and applying your tow vehicle's brakes. The trailer will continue forward and lock in place. **Ensure that the TeleSwivel™ locking pin is in place before towing.**



## Maintenance & Storage

Periodic cleaning and lubrication will enable you to enjoy your TeleSwivel™ for many years.

1. Remove the locking clips (ref A); the stop pins (ref B) will drop out the bottom of the cassette.
2. Remove the probe (ref C) from the cassette.
3. Clean with soap and water, or a degreasing agent. You may find a pressure washer to be helpful in cleaning out the inside of the cassette. Ensure probe and inside of cassette are dry.
4. Lubricate both sides of the probe with white lithium grease.
5. Place the probe back in the case. Replace the stop pins (insert them from the bottom of the case) and secure with locking pins.
6. **Do not operate without stop pins securely in place.**



*NOTE for BX owners: You may flip the probe over on the BX model to provide an additional 3" of drop hitch capability.*



## Service & Repair

If you need service or replacement parts, please contact us:

Web: [teleswivel.com](http://teleswivel.com)

E-mail: [service@teleswivel.com](mailto:service@teleswivel.com)

Phone: (888) TEL-SWIV



## Product Registration

To register your TeleSwivel™ hitch adapter, log on to [teleswivel.com/registration](http://teleswivel.com/registration). Registration of your TeleSwivel™ hitch adapter enables us to contact you in the unlikely event a safety modification is issued for your product under the consumer product safety act. NOTE: Failure to register your product does not void your warranty rights.



## Troubleshooting

Your TeleSwivel™ hitching system should provide years of problem-free service. Occasionally, however, some incidents may occur.

PROBLEM	LIKELY CAUSE	SOLUTION
The TeleSwivel™ probe is not functioning smoothly	Dirt or other possible-contamination is inside the case	Clean the TeleSwivel™ following the instructions above
The TeleSwivel™ locking pin will not seat back into locked position	Dirt or other possible contamination is on the locking pin or in the locking pin hole	Clean the TeleSwivel™ following the instructions above
The TeleSwivel™ probe will not retract back into cassette	The tongue weight of the trailer is too high	Reload the trailer with the weight mainly over the trailer axle
The TeleSwivel™ probe is jammed	Possible damaged or bent TeleSwivel™ probe due to operating in the extended position	<b>Contact TeleSwivel™ technical support</b>



## ***Limited 5-Year Warranty***

This warranty applies solely to the Teleswivel manufactured by Williams Innovations and sold under the Teleswivel brand (the "Product").

1. **Warranty.** Williams Innovations warrants to the original consumer purchaser ("You") that the Product will be free from defects in material or workmanship for five (5) years as long as You own the Product. Williams Innovations makes no other warranties. If the product does not comply with the Warranty, Williams Innovations will replace the Product without charge and within a reasonable time or, at Williams Innovations option, otherwise refund the purchase price.
2. **Limitations on the Warranty.** The Warranty does not cover the following: (a) normal wear and tear; (b) service or labor charges incurred in removing or replacing any Product; (c) the finish on the Product; (d) a Product that has been damaged through abuse, neglect, misuse or as a result of any accident or in any other manner; (e) a Product which is misapplied, overloaded, or improperly installed; and (f) a Product altered in any manner by anyone other than Williams Innovations.
3. **Obligations of Purchaser.** To obtain the benefits of the Warranty, You must promptly present the defective Product and proof of purchase to Williams Innovations, or any of its branches, factories, or authorized dealers listed on local directories. Any returned Product that is replaced or refunded becomes the property of Williams Innovations.
4. **Legal Rights.** This Warranty gives You specific legal rights, and You also may have other rights which vary from state to state. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON ANY PRODUCT SHALL BE LIMITED TO ONE YEAR FROM THE DATE OF RETAIL PURCHASE BY YOU.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You.
5. **Remedy Limits.** Replacement of the Product or refund in the manner provided above is your exclusive remedy and shall constitute fulfillment of all liabilities of Williams Innovations to You whether based on contract or otherwise. Williams Innovations shall not be liable or assume responsibility for the loss of the use of any vehicle, loss of time, rental of vehicles, loss or damage to personal property, expenses such as gasoline, telephone, lodging, or towing, or any other incidental or consequential damages incurred as a result of the use or ownership of any Product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You. Any of the above remedy limitations shall be inoperative to the extent they are not permitted by applicable state law.

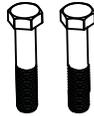
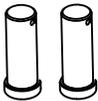


# Parts

2 ea Cotter Pin



2 each probe retainer pins



2 each bolts



2 each bushings



2 each nuts

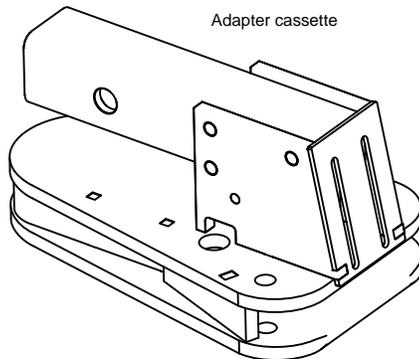
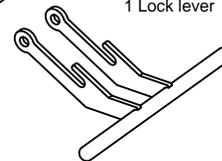
1 pivot pin



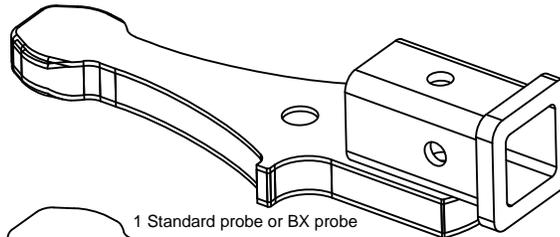
1 e-ring clip



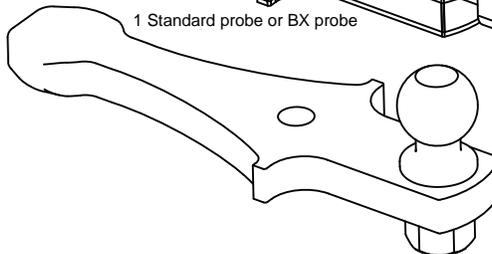
1 Lock lever



Adapter cassette



1 Standard probe or BX probe



**TeleSwivel™ from Williams Innovations**

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888-TEL-SWIV (888-835-7948)

[teleswivel.com](http://teleswivel.com)